



Berks County

Area Agency on Aging

Building Partnerships
Strengthening Communities
Enhancing Quality of Life

PERSONAL EMERGENCY RESPONSE SYSTEMS GUIDE

PERSONAL EMERGENCY RESPONSE SYSTEMS

PROVIDER	CONTACT INFO	FEE / ADDITIONAL INFO
ALERT ONE Services, Inc 1000 Commerce Park Drive #300 Williamsport, PA 17701	Tel: 1-800-693-5433 Fax: 1-877-217-0764 Contact: Laura Grafius referrals@alert1.com www.alert1.com	Installation Charge: \$0 Monthly Charge: \$24.95 (in-home wireless) GPS unit: \$29.95 No Shipping Fee 2-Way voice system, waterproof pendant, modular/cellular options available
A VITAL LINK, INC. 1255 Mill Road Jenkintown, PA 19046	Tel: 1-800-338-4825 Fax: 1-888-400-0329 Contact: Mark Weizer mark@avitalink.com www.avitalink.com	Installation Charge: \$0 Monthly Charge: \$24.95 Landline PERS \$34.95 Cellular PERS (Lock Box included) Standard landline PERS, Cellular PERS, PERS with Fall Detection and Mobile PERS. PA Medicaid approved provider
FAMILY CARE MEDICAL ALARMS 254 Alexis Drive Williamsport, PA 17701	Tel: 1-877-893-2140 Fax: 570-338-7760 support@familycaremedicalalarms.com www.familycaremedicalalarms.com	Self-Install system Quarterly Charge: \$59.85 with 30 day trial period No Activation Charge Cellular and GPS systems available
GUARDIAN MEDICAL MONITORING LLC 18000 W 8 Mile Rd Southfield, MI 48075	Tel: 1-888-349-2400 Fax: 1-877-205-3621 Contact: Kristopher Joint Ph: 1-248-550-8737 Sf-hc@guardianalarm.com www.guardianmedicalmonitoring.com	No Charge for Installation or Activation Monthly Charge: \$18 for Landline \$25 for Cellular and \$30 for Mobile (GPS) PERS is offered to all clients with no contract. Cancel anytime. Full line of PERS devices.

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InTouch by SAH, Inc. 50 S. Museum Road Reading, PA 19607	Tel: 610-372-8872 www.intouchbysah.com	Monthly Charge: \$39.00 (for either landline, cellular or mobile/GPS) Fall detection option Customer Care Fee - \$129 one time – includes consultation, programming/set-up, training & lockbox
LIFE ALARM SERVICES, Inc 4210 Columbia Rd, Suite 14B Martinez, GA 30907	Tel: 1-800-780-5433 Fax: 1-706-854-9787 lifealarm@aol.com www.life-alarm.org	Installation Charge: \$0 Activation Fee: \$24.95 Monthly Charge: \$37.95
MEDSCOPE AMERICA CORP. 222 W Lancaster Avenue Paoli, PA 19301	Tel: 1-800-645-2060 Fax: 610-896-7233 customerservice@medscope.org www.medscope.org	Installation Charge: \$0 Monthly Charge: \$29.00 All device types including landline, cellular, mobile and PERS with fall detection
SECURITY FIRST, INC. 107 West Lancaster Avenue Shillington, PA 19607	Tel: 610-777-8890 Contact: Kevin Quimby kevin@securityfirstinc.com www.securityfirstinc.com	Bracelets, Pendants, Clips with 2-way voice communication, mobile medical alert pendant

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STAAR ALERT 3500 Main Street Munhall, PA 15120	Tel: 1-800-338-7114 Fax: 1-800-795-2735 Contact: Matthew Couillard couillardmw@staaralert.com www.staaralert.com	Installation Charge: \$0 Monthly Charge: \$27.50 for land line & cellular \$34.95 for Mobile GPS 2-Way voice medical alert system with waterproof emergency alert button
TOWNE MONITORING SERVICE 206 N Main Street Souderton, PA 18964	Tel: 215-703-6450 Fax: 267-723-7929 Contact: Karl Ernst info@townemonitoring.com www.townemonitoring.com	Installation Charge: \$0 Monthly Charge: \$31.95 Cellular pendant with GPS location detection & fall detection
VALUED RELATIONSHIPS, INC. 1400 Commerce Center Drive Franklin, OH 45005	Tel: 1-800-860-4230 Fax: 1-800-692-8189 www.monitoringcare.com	Installation Fee - \$0 Monthly Charge: \$30.00 (Landline) / \$40.00 (Cellular) Digital, Analog, Cellular, Mobile PERS

NOTE: The Berks County Area Agency on Aging does not rate or endorse any provider. This list is provided for informational purposes only and can change at any time. Please call the provider directly for the most up to date information on rates and services.